

## **EVENT ACCESS INFORMATION**

This document has been prepared to provide information to guests that require assistance to access events at Comedy in the Park.

We are committed to ensuring that all visitors can enjoy Live and we hope that this document relevant details about accessibility at the event. If you have further questions please email [info@comedyinthepark.co.uk](mailto:info@comedyinthepark.co.uk)

This document provides information on:

- CAR PARKING
- ENTRY & TICKET COLLECTION
- MAP
- GENERAL SEATING
- DISABLED TOILETS
- MEDICAL SERVICES, WELFARE & ASSISTANCE
- LIGHTS & SPECIAL EFFECTS
- GUIDE DOGS

### **CAR PARKING**

A Designated Blue Badge Car Park is accessible via the Main Vehicle Entrance. An event car park ticket is still required for access to the Blue Badge Car Park.

The Blue Badge Car Park is grass and located as close as reasonably possible to the Disabled Entry point.

The route to the disabled entry point is on grass.

The disabled parking is located in a 50-meter radius from the disabled parking to the disabled access.

The General Parking carpark is a combination of on grass parking and some existing tarmac parking. People without badges and mobility issues should email [info@easyticketing.co.uk](mailto:info@easyticketing.co.uk) to inform us of your requirement for Accessible parking.

### **ENTRY & TICKET COLLECTION**

All general admission guests should enter the festival via the Main Entrance.

If you have pre-printed scan-able tickets you can proceed to the Event Entrance.

If you need to collect tickets you can do this at the Ticket Collection / Information Point.

No tickets will be available for sale to purchase at the door all tickets must be purchased online.

The Ticket Collection / Information Point will be able to deal with all ticketing queries and collections as well as any other access information on the event day.

### **GENERAL SEATING**

All seating is reserved through allocated tickets. There are a number of easily accessible aisle seats reserved for wheelchair users in Blocks A1 and A5 who would prefer to sit in a seat. Stewards will be able to assist with the storage of wheelchairs. The outside seats in Blocks A1 & A5 will be used to accommodate disabled audience members ensuring easy access.

Seating is divided into three areas: VIP, Premium Seating and General Admission all seats are allocated at the point of purchase.

Aisle seats are available to guests that are ambulant disabled.

To book these tickets call **02039 730860**

### **ACCESSIBLE VIEWING AREA**

A Viewing Area is not provided for Wheelchair and Mobility Scooter users, those users who wish to remain in their wheelchair or scooter for the duration of the concert will be allocated outside seats in blocks A1 and A5. Each accessible ticket will be entitled to one additional pass for use by one friend or PA at a time and they will be allocated the seat next to the person requiring their assistance.

All seating on site is uncovered and adequate provisions should be made for inclement weather.

To book these tickets call **02039 730860**.

### **VIP TICKET**

VIP Ticket holders are located in block A3, accessible seating will be made available as required.

To book these tickets call **02039 730860**.

### **TOILETS**

Event toilets are located near the Event Entrance at the back of the arena.

VIP & Accessible toilets are located both sides at the front of the arena closest to the stage.

Male and Female toilets with disabled facilities are situated in:

- At the Event Entrance.
- Front of the arena on the left and right hand sides.

### **MEDICAL SERVICES, WELFARE & ASSISTANCE**

The First Aid / Welfare tents will be located near to the Event Entrance and located at the front of the arena near the stage.

A hearing loop will be present in both the First Aid / Welfare Tents.

Ambulance and trained medical professionals will be on site should you require any medical assistance.

### **LIGHTS**

Due to the nature of the event and the type of performance there will be flashing and moving lights. We do not anticipate the use of any strobe lighting during the performances.

### **EVENT SPACE AND SITE**

The event is in the grounds of local park areas. Some areas of the park are uneven and care should be taken when using a wheelchair or other mobility aid.

**GUIDE DOGS**

No dogs are permitted on-site except for guide dogs